



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

PATENT

In re Application of : Robert L. Gallick, et al.  
For : CALL CENTER QUEUE ADMINISTRATION  
Serial No. : 09/511,256  
Filed : February 23, 2000  
Attorney Docket No. : LUTZ 2 00272-1  
AGCS 83

ASSOCIATE POWER OF ATTORNEY (37 CFR 1.34)

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

Please recognize as Associate Attorneys in this case:

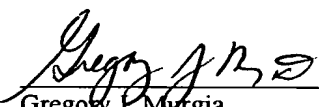
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Respectfully submitted,

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Date: 10/28/03

  
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CERTIFICATE OF MAILING

I hereby certify that this Associate Power of Attorney is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Date: 11/3/03

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